



## **Terms of Use:**

Effective Date: 01/01/2023

Welcome to Gargrave Dental Practice! This Terms of Use Policy governs your use of our website and the services provided by Gargrave Dental Practice, a mixed NHS and private dental practice based in Skipton, United Kingdom. By accessing or using our website and services, you agree to comply with these terms and conditions. Please read this policy carefully.

### **1. Website Use**

- a. Content: The content provided on our website is for general informational purposes only and should not be considered as professional dental or medical advice. We strive to keep the information accurate and up-to-date, but we make no warranties or representations regarding its completeness, reliability, or suitability for any specific purpose.
- b. Personal Information: When you provide personal information on our website, it will be handled in accordance with our Privacy Policy.

### **2. Appointment Booking**

- a. Availability: Our online appointment booking system allows you to request appointments, but it does not guarantee the availability of a specific date or time slot. We will make reasonable efforts to accommodate your request and will contact you to confirm or suggest an alternative if necessary.
- b. Cancellations: If you need to cancel or reschedule an appointment, please notify us at least 24 hours in advance. Failure to do so may result in a missed appointment fee.

### **3. NHS and Private Dental Services**

- a. Eligibility: Our practice offers both NHS and private dental services. Eligibility for NHS treatment is determined by applicable regulations and guidelines. We reserve the right to assess your eligibility and recommend appropriate treatment options.
- b. Fees: Fees for NHS and private dental services will be provided to you before any treatment. Payment is due at the time of service, unless otherwise agreed upon. We accept various forms of payment,

including cash, credit/debit cards, and insurance plans, subject to our policies and agreements with third-party payers.

#### **4. Treatment and Care**

- a. Professional Advice: Our dental professionals will provide treatment and care based on their expertise and professional judgment. The information and advice provided during consultations or treatments should not be considered as a substitute for professional dental or medical advice.
- b. Results: While we strive to provide high-quality dental care, we cannot guarantee specific results or outcomes. Individual experiences may vary, and the success of treatments depends on various factors.
- c. Follow-up Care: Depending on the nature of the treatment, follow-up care may be necessary. It is your responsibility to attend any recommended follow-up appointments to ensure the best possible outcome.

#### **5. Intellectual Property**

- a. Ownership: All content, trademarks, logos, and intellectual property on our website are the property of Gargrave Dental or its licensors and are protected by copyright and other intellectual property laws.
- b. Limited License: You are granted a limited, non-exclusive, non-transferable license to access and use our website and its content for personal and non-commercial purposes. You may not modify, distribute, reproduce, or exploit our intellectual property without prior written consent.

#### **6. Third-Party Websites and Links**

Our website may contain links to third-party websites or resources for your convenience. Gargrave Dental Practice has no control over the content, availability, or privacy practices of these third-party websites. We are not responsible for any damages or losses incurred through your use of these external sites.

#### **7. Modifications and Termination**

We reserve the right to modify or terminate our website, services, or any portion thereof at any time without prior notice. We may also update this Terms of Use Policy from time to time. Continued use of our website and services after any modifications constitutes acceptance of the updated policy.

#### **8. Disclaimer of Liability**

To the fullest extent permitted by applicable law, Gargrave Dental and its directors, employees, and agents shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or in connection with your use of our website or services.

## **9. Governing Law**

These Terms of Use shall be governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising under or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of the United Kingdom.

If you have any questions or concerns regarding these terms, please contact us at <mailto:info@gargravedental.com>